

IMPORTANT

GUEST MUST KNOW THE FOLLOWING POINTS ABOUT THE OPERATIONS

- **Uses of AC (Air Condenser) in the Vehicle** – The AC will be on when the car is on move only. While travelling in the plains the clients would need AC, which will be switch on. When the car is travelling uphill AC will be switch off.
- **Cancellation** – cancellation rules will be applicable on the complete tour package including the transport cost.
- **Amendment fees on bookings after confirmation** - *NON WAVER FEE of INR 2500.00 per amendment + applicable cancellation if any + Difference in amount attracted due to change.*
- **Mandatory document for any travelers** - As per the latest ruling from the Government **PAN card will not be accepted as id proof** w.e.f. 15/12/2011. Indian Nationals / Passport Holders are required to travel with valid Photo ID with address mentioned on it issued by GOVERNMENT OF INDIA. This could be original passport, driving license, voter ID. This is a mandatory requirement for all adult traveling in the group. For children they have to be accompanied along, with their parents and should have a Photo ID issued by the school authority. It is also advisable to carry photo copy along with the original Birth Certificate of the children traveling along.

Note on Transportation used in the Packages:

- Often in past guests like you, have been misguided by drivers. We would like to inform you not to listen to such people & reconfirm whatever they say with our office directly.
- Due to vehicle-parking restriction, most of the areas are restricted to entry of vehicle & specific time is allotted for entries. In some cases, you will have to walk up to the point where the vehicle is parked.
- As per Motor Vehicle Act capacity of an INNOVA is 06 pax including Adult or Child. Also while opting for INNOVA please travel light with minimum

baggage. However for comfortable & safe traveling it is advisable to fit in maximum 04 to 05 adult in an INNOVA.

Note on General Operations:

- Please note that our Executive will hold placard as advised by you, just outside the exit gate of Airport / Railway station.
- In case of any Flight / Train Cancellation has affected the operation of the Tours then the Company will not be responsible for the same and the cancellation as per the policy will be applicable.
- Normal Hotel check in time 13:00 hrs & checkout time 11:00 hrs. Somewhere it will be changed as per local circumstances.
- The 1st Day tour Meal starts with Dinner at the booked hotel & ends with Breakfast at the booked hotel, on the last day for all the bookings on MAPAI.
- Kindly be informed that we make contingency plans so that the sightseeing points do not fall on a closing day. In case due to inevitable situation if the sightseeing falls on a closing day, it will have to be left out & cannot be carried forward to the next day. If you are taking the left out tour on the next day they will have to pay the extra against the vehicle charges as advised by the File Handling Executive (FHE).
- **There will be no refund of any unutilized service in part or in full what so ever may be the reason**
- ONCE THE PACKAGE IS BOOKED & CONFIRMED NO REFUND IS ALLOWED WHATSOEVER
- Tour operator is not responsible for any matter(misconnection of flight / train , damage ,theft ,loss , accident ,illness , death, strikes, war quarantine or any other cases whatsoever beyond the control of organizer or any unavoidable circumstances DURING THE TOUR) what so ever.