

IMPORTANT INFORMATION ABOUT VEHICLE OPERATION

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1. As per Motor Vehicle Act capacity of an INNOVA/INNOVA CRYSTA is 06 pax and ETIOS is 03 pax including Adult or Child Also while opting for INNOVA/INNOVA CRYSTA or ETIOS please travel light with minimum baggage. However for comfortable & safe traveling it is advisable to fit in maximum 04 to 05 adults in an INNOVA/INNOVA CRYSTA and 02 to 03 adults in an ETIOS.
2. Please note that our Executive will hold placard as advised by you, just outside the exit gate of Airport / Railway station.
3. The AC will be on when the car is on move only. While travelling in the plains the clients would need AC, which will be switched on. When the car is travelling uphill AC will be switched off.
4. Due to vehicle-parking restrictions, most of the areas are restricted to vehicle entry & specific time is allotted for entries. In some cases, you will have to walk up to the point where the vehicle is parked.
5. Often in the past guests like you, have been misguided by drivers. We would like to inform you not to listen to such people & reconfirm whatever they say with our office directly.
6. In case of any Flight / Train Cancellation has affected the operation of the Tours then the Company will not be responsible for the same and the cancellation as per the policy will be applicable.
7. **There will be no refund of any unutilized service in part or in full whatsoever may be the reason.**
8. ONCE THE VEHICLE IS BOOKED & CONFIRMED NO REFUND IS ALLOWED WHATSOEVER.
9. Tour operator is not responsible for any matter(misconnection of flight / train, damage, theft, loss, accident, illness, death, strikes, war quarantine or any other cases whatsoever beyond the control of the organizer or any unavoidable circumstances DURING THE TOUR) whatsoever.